

Date	Time	Officer	Notes
18/11/2016	23:20	Mark Orton	Premises was closed ATOV, appears to be undergoing refurb as stickers on the windows still refer to the previous business at the premises as a grocery shop. Photos attached.
18/12/2016	02:21	Alexander Lisowski	Venue visited at 02.21am, Sunday, 18th December, 2016, with Farhad Choudhury ((Health and Safety). Approximately 8 people outside smoking and talking. Returned to venue at 02.58am. Venue in process of closing. Venue had a TEN until 3am that night.
23/12/2016	02:35	Farhad Chowdhury	All quiet still people inside, it was raining outside nobody was outside.
23/12/2016	20:40	Farhad Chowdhury	Open all quiet at present seen few people inside, looks like setting up, will visit later with the NTE police.
23/12/2016	21:40	Farhad Chowdhury	Called NTE police no answer on their phones this is the second time.
23/12/2016	23:10	Farhad Chowdhury	Called NTE police still no answer on their phones.
23/12/2016	23:42	Farhad Chowdhury	Called NTE police no answer decided to visit alone without Police. It was very busy now lots of cars on Hillbeck Close, and lots of cars parked on Sylvan Grove some blocked the road. Seen people were going into Empire lounge from their cars. I went with John Uzodinma as we approached the door; I introduced ourselves to the SIA staff. The licensee then came out Mr George Nwachukwu; he told us that he employed SIA door staff and stewards to direct the customers into the Toys R Us Car Park. He said that the cars on the road were not all his customers they were the two churches above 777 Old Kent Road SE1.I asked for a dispersal policy, he said that they have a dispersal policy but it is not a written policy he could not show me anything. He said that stewards were positioned on the alleyway at the rear and on the roads to prevent people urinating and causing noise disturbance. They have TENS till 3am tonight, they have less than 60 people inside which is about right I did a rough head count. They have 3 WC's and were mixed use. I seen food and drinks on the tables there was loud amplified music being played but nobody was dancing at the time of our visit. I advised the licensee to keep the noise down and not to disturb the local residents and I shall be monitoring them tonight, and the Police also may visit them and we left.
06/01/2017	21:23	Richard Kalu	Visit to premises with Sue Hunter. Arrived at the premises which was operating as a restaurant ATOV. Spoke to operator of the premises and his wife and was advised that there had been an issue earlier in the day which had occurred with a resident that lived at the rear of the premises. Operator alleged that the resident that lived at the rear of the premises had been extorting cash from him. Advised that the resident had been paid £100.00 previously for not making complaints to the council and the police. The operator alleges that no payment was made today and the resident was unhappy. I was advised that the resident then alleges that he was going to make a complaint to the police. I have advised the operator that if he felt that money was being extorted from him that he should inform the police. I also enquired as why if this had happened why this was the first time that he had mentioned this to anyone. No response was provided and I was advised by the operator that he would discuss this issue with the police and send an email to the council. Discussed the operation of TENS at the premises. Was advised that he had a party booked for his premises and that he did not envisage that numbers would be above 50. I was advised that he would employ extra security for the

			<p>event to make sure that no issues occurred at the premises. Left premises at 22:22hrs after a very long and lengthy discussion with the operator of the premises and his wife who I have been advised will acting as the manager of the premises. COMMENTS BY ENFORCEMENT OFFICER LISOWSKI. I visited the venue on 5/1/2017 to do an "induction", going over the conditions of the licence. I spoke to the PLH / DPS, Mr Nwachukwu. I also discussed the complaints that had been registered against The Empire. Mr Nwachukwu didn't make any mention of anyone exhorted money from him under the threat of making complaints about The Empire.</p>
13/01/2017	23:11	Mark Orton	<p>Monitoring premises. 23:18 Shutters being lowered halfway and two persons leave and walk away, 2 females stood o/s. Two persons return and enter premises. 23:34 One male enters premises. 23:36 Male enters premises. 23:39 shutters fully down, lights still on and approx. 10 persons inside. Left at 23:44. On Fridays the premises licence allows the sale of alcohol until 23.00pm. Closing time is 23.30pm.</p>
15/01/2017	00:55	Mark Orton	<p>Monitoring for activity beyond permitted hours. Lights on, shutters down, persons visible inside, unsure of numbers. Drove past at 01:06, estimate at least 10 persons inside, lights on and shutters down. On Saturdays the licence allows for the sale of alcohol until midnight. Closing time is 00.30am on Sunday.</p>
20/01/2017	23:00	Alexander Lisowski	<p>Working with Ken Andrews (EPT) on Friday, 20th January, 2017. At 23.10pm parked in Toys R Us car park to watch venue. Checking on behalf on Planning Dept. who had severed a temporary stop notice on the venue to cease activities after 23.00pm. Shutters were down but the lights were on. 23.15pm walked past the venue. Front door was closed and locked. Looking through the window I could see 3 people clearing up. There was no one at or behind the bar. I couldn't see any people in the restaurant part. However there was one part of the restaurant that I couldn't see through the window. I had arranged to meet NTE Police at 23.30pm. They arrived at 23.45pm and we went into the restaurant via the rear door. 2 of the 3 people clearing up were Mr Nwachukwu and his wife. No customers at the venue. I gave Mr Nwachukwu a copy of the letter I had sent on 19th January, 2017. Whilst talking to him he began to complain about how much rent he had to pay and that he had ploughed his life's savings into the restaurant. His voice rose in volume until he was shouting. He accused Southwark Council of singling him out because other venues nearby were allowed to stay open later than him. He then began sobbing and threatening to kill himself. His wife tried to calm him down. I believed that the presence of Council and Police officers was aggravating the situation, so we left.</p>
22/01/2017	00:02	Alexander Lisowski	<p>Visited venue at 00.02am, Sunday, 22nd January, 2017, with Roy Fielding (Housing). Venue closed.</p>
28/01/2017	03:19	Richard Kalu	<p>Visit to premises with Matt Bourne. Premises closed ATOV.</p>
03/02/2017	23:36	Mark Orton	<p>Shutters down, some lights on inside, no persons seen inside, appears closed.</p>
11/02/2017	01:33	Richard Kalu	<p>Visit to premises with Farhad Chowdhury. Premises closed and non -operational ATOV. Walk around the immediate vicinity of premises and no activity.</p>
12/02/2017	00:25	Farhad Chowdhury	<p>Shutters closed lights on inside cannot see any activities.</p>
25/02/2017	00:15	Farhad Chowdhury	<p>Closed all shut.</p>
26/02/2017	01:20	Mark Orton	<p>Premises closed ATOV.</p>
18/03/2017	23:30	Farhad Chowdhury	<p>Open all quiet no door staff seen.</p>

25/03/2017	00:20	Farhad Chowdhury	CLOSED.
08/04/2017	00:02	Mark Orton	Premises appears closed with shutters down. Some lights on inside, one person behind the bar, appears as if they're cleaning up, no other persons visible inside the premises, no music noise audible, no issues.
14/07/2017	21:00	Richard Kalu	Compliance check of premises with Farhad Chowdhury. / Full inspection completed with the premises licence holder and DPS Mr George Nwachukwu (XXXXXXXXXX) Premises was found to be compliant. No issues noted ATOV. X4 patrons in the premises ATOV. No amplified recorded music or live music taking place ATOV.
15/07/2017	20:00	Farhad Chowdhury	I met Mr George Nwachukwu manager in charge showed his refusal book and incident book he now has both in place. I advised him to use them from now on and record incidents in the incident book and refusal of sales in the refusals book.
22/07/2017	00:44	Farhad Chowdhury	Closing and people leaving now shutters coming down.
28/07/2017	21:47	Richard Kalu	Visit to premises with John Uzodinma Okeke to complete a compliance check. ATOV no patrons located within the premises. No recorded music or live music audible from outside the premises. No patrons located within the premises. X2 staff within the premises cleaning tables. A general walk of the immediate perimeter of the premises did not detect any ASB activity.
18/08/2017	19:30	Richard Kalu	Compliance check of premises. No patrons located within the premises and no recorded or acoustic music being played within the premises.
24/12/2017	00:01	Farhad Chowdhury	Open and people inside seen a lady outside the premises on her phone.
24/12/2017	02:05	Farhad Chowdhury	Closed.
02/02/2018	21:07	Wesley McArthur	I undertook an induction with the licensee.
09/02/2018	00:28	Richard Kalu	Visit to premises with Farhad Chowdhury. Premises closed and non-operational ATOV.
03/03/2018	22:10	Farhad Chowdhury	Open all quiet.
06/04/2018	23:18	Richard Kalu	Visit to premises with Farhad Chowdhury. Arrived at the premises at 23:18hrs the weather was clear and dry with a still wind. We parked the vehicle we were travelling in across the road from the premises in the Toys R Us car park on Old Kent Road. At 23:20hrs we left the car we were sat in and crossed the road and stood at the front of the premises to take some observational notes. I noted that I could hear very loud amplified bass music and song lyrics coming emanating from Empire Lounge. I could not hear song lyrics however this was being distorted by the high levels of the bass being amplified from the premises. At 23:26hrs myself and Farhad Chowdhury entered into the premises and I noted X6 patrons stood at the bar. X2 patrons were being passed a bottle of beer and I observed another patron ordering drinks. I looked around the main room and counted X35 patrons sat at table seating food and drinking. Alcoholic drinks were on most of the tables which customers were sat at eating food. In a corner of a room was a DJ playing music with headphones on. It appeared that as he had his headphones on he was not really conscious possibly just how loud the music he was playing was. To the rear of the premises was another room with sliding glazed doors which were open. From my vantage point I could see approximately X10 patrons in this room dancing. From the position I was standing in positioned in the centre of the premises I was acutely aware that the sound levels were very high

		<p>and I could feel the vibration of the bass through the fabric of the floor I was standing on. The premises licence holder and designated premises supervisor Mr George Nwachukwu (XXXXXXXXXXXX) who I recognised from previous visits approached me and I asked if I could speak to him. Mr Nwachukwu could not hear my request to speak somewhere more quiet as the amplified bass of the recorded music was at such a high level within the premises. I had to shout and ask Mr Nwachukwu if we could go somewhere else so he could hear me. Mr Nwachukwu led myself and Farhad Chowdhury to the back of the premises to a corridor. I asked Mr Nwachukwu why he was still operational in light of the fact that he had received and been served a planning enforcement notice. Mr Nwachukwu stated that he did not know what I was talking about. I asked again if he was not aware that he had been served a planning enforcement notice which required him to cease trading at 23:00hrs. Mr Nwachukwu stated again that he did not know what I was talking about again. I then asked him if he had spoken to Gavin Blackburn or had any correspondence from Planning in relation to his trading hours. Mr Nwachukwu stated "yes" and I then asked had Gavin or Planning either by letter or email or via direct conversation discussed an enforcement notice or that the premises needed to close at 23:00hrs. Mr Nwachukwu stated that he vaguely remembered a conversation but did not know anything about the hours he was meant to close at. I then proceeded to ask Mr Nwachukwu if he was in management control of the premises to which he replied "yes". I asked why the music was so loud and he stated that it was a private party. I asked Mr Nwachukwu to look at his watch and confirm what time it stated on his watch. Mr Nwachukwu stated that it was 23:35hrs then said "oh no, I was not aware that it was so late". I asked why does it matter and he retorted "oh I should be closed now". I asked him why should you be closed and he responded by saying "I should be closed". Mr Nwachukwu then walked away from myself and Farhad Chowdhury and walked up to the DJ and spoke to him which then led to the amplified music being turned off. Myself and (FC) sat down at a table near the entrance doors to observe and take observational notes. Mr Nwachukwu then approached us and began to close the front electronic shutters of his premises. I spoke to Mr Nwachukwu and said I understand your closing the shutters but all your patrons are still within your premises and you are still operational. People are still buying alcohol and drinking alcohol and it appears that people are still eating and maybe ordering food. Mr Nwachukwu looked at me with a slightly confused look then sat down at the table with myself and Farhad Chowdhury. It was at this point that Police Night Time Economy Officers walked into the premises. Mr Nwachukwu then began to plead innocence that he was not aware of a planning enforcement notice. I then spoke to Mr Nwachukwu to clarify the situation in regard to the planning enforcement notice and Mr Nwachukwu stated "yes I know I am meant to close at eleven o'clock". I advised Mr Nwachukwu that I would need to refer my observations of what I had witnessed to planning enforcement and that someone would be in touch to discuss the breach of the planning enforcement notice. Myself Farhad Chowdhury and the two officers from the Police NTE team left the premises at 23:46hrs. When we left the premises and returned to our vehicle I again observed the premise and noted that patrons from the premises were now leaving and that amplified music was no longer audible from outside the premises.</p>
07/04/2018	23:15	Premises appears to be open I observed from the Toys R Us Car park directly opposite from our car I was working with Clarissa O'Toole. The premises had shutters down half way now at 23:17hrs. Seen a man enter the premises under the shutters looks like a customer. At 23:18 four customers went inside two ladies and two men all climbed under the shutters, now shutters have been pulled down to make it look like they are

		<p>closed. At 23:20hrs another lady customer entered the premises and at 23:22 another two ladies went inside and followed by another man at 23:27hrs. Then the owner Mr Nwachukwu came outside to check the area outside and to talk to cars which had driven into Sylvan Grove, he was directing them into the Toys R Us Car Park opposite side of the road. He was pointing to Toys R Us Car Park at 23:32 four customers went inside than another man went inside. I went inside to speak to the owner with the NTE Police PC Mark Lynch and PC Jonathon Ducker and Clarissa O'Toole from the Anti Social Behaviour Unit. We spoke to Mr Nwachukwu the owner he started to argue with us saying it was a private party and he is closed no public allowed in. He had a piece of paper in his hands with a list of names of people who were inside. He thinks that he is allowed to open past 23:00hrs as long as it is a private party. Police told him that there is no such thing as a private party there were lot of people inside and music was being played loud. I counted 38 people inside the premises; I could hear the music blaring from the street outside. I said to Mr Nwachukwu that he was breaking the Law by opening past 23:00hrs and I was shocked that I was in last night and warned him about it and despite warning he has opened past 23:00hrs again today. I said to him we witnessed 15 people enter the premises past 23:00hrs he argued that nobody came inside his premises. At that point some of his customers got involved and tried to argue with us, we then decided to leave telling him he is in breach of the Planning Enforcement Notice. I told him to turn off the music which he did, and I told him to contact the Planning Department on Monday and we left. Mr Nwachukwu then followed us across the road and argued with us saying that the complainant is lying there is no noise nuisance and this man has double glazing in his house, and that he will now put the music up loud, I warned him not to do that as he is already in breach and he may face further action and we left.</p>
13/04/2018	22:10	<p>Richard Kalu</p> <p>Visit to premises to complete full licensing inspection with Farhad Chowdhury. Arrived at the premises and parked across the road in the now closed Toys R Us car Park across the road from the premises. The weather was dry and fine with a very light breeze. Myself and Farhad Chowdhury crossed the road and we stood outside the premises. From outside the premises I could see that the lights were on and it appeared that there was some activity within the premises. I note that no music or bass was audible from the front of the premises. Myself and Farhad Chowdhury entered the premises at 22:15hrs and when we walked in I note that there were approximately X7 patrons sat at tables eating. I looked on the tables and no alcohol was visible on any of the tables that patrons were sat at. I identified myself to a member of staff who then called the operator Mr George Nwachukwu. I advised Mr Nwachukwu that it was my intention to carry out a full inspection. In the course of the inspection I requested to see CCTV footage from within the premises. Although Mr Nwachukwu attempted to use the CCTV system he could not access the CCTV system as he did not know the password for the CCTV system. I also enquired about the sound limiter device in the premises and requested to see evidence any music being played within the premises was being done through the sound limiter device. Mr Nwachukwu advised me that the sound limiter was not in place and that he needed to get someone to come to the premises and install a new sound limiter. I advised Nwachukwu that any sound limiter device installed as per premises licence needed to be installed by a professionally certified acoustic engineer. I discussed the planning enforcement notice with Mr Nwachukwu. Then advised him that I had identified various breaches of his premises licence in the course of carrying out the inspection with him namely; 288 (a) That a CCTV system shall be installed at the premises and maintained in full working order at all times that the premises</p>

			<p>are in use. Any recordings made by the CCTV system shall be retained for a minimum of 31 days and shall be made immediately available to officers of the council or police on request. The CCTV system shall record at a minimum of 6 frames per second (FPS). (b) That at all times that the premises are in operation there shall be a member of staff will be on duty who is capable of downloading recordings within a reasonable time should the police or council officers request a copy of any recordings. (c) That should the system break down then the police will be informed immediately and the system shall be repaired within two working days, or sooner if the police request. (d) That the system shall record inside and outside the entrance to the premises and the rear fire exit. (e) That the system shall be able to record clear images in all lighting conditions. 341 That a comprehensive fire risk assessment (FRA) shall be devised in respect of the premises. All management and supervisory staff shall be conversant with the FRA. A copy of the FRA shall be kept at / be accessible at the premises at all times the premises are in operation and shall be made immediately available to officers of the council, fire brigade or police on request. The FRA shall be reviewed annually, or when there is any substantive change to the operation or layout of the premises. Details of any review of the FRA shall be kept in the FRA and shall include the date of the review and who undertook there view. 849 That a sound limiting device shall be installed and be set at inappropriate level by a professionally certified acoustic engineer. 850 That a permanent sound limiting device (or other similar sound limiting equipment) shall be installed at the premises and shall be in use at all times that amplified sound is provided at the premises. The sound limiting device (or other similar sound limiting equipment) shall be calibrated by a professionally certified sound / acoustic engineer so that amplified sound at the premises does not give rise to public or statutory nuisance at any time. Any temporary or permanent amplification system(s), amplified instrument(s) and microphone(s) in use at the premises shall be routed through the sound limiting device (or other similar sound limiting equipment) at all times. At 23:00hrs whilst talking to Mr Nwachukwu I could hear staff advising customers that they were now closed and that patrons needed to leave the premises. Myself and Fahad Chowdhury left the premises at 23:10hrs.</p>
15/04/2018	00:24	Farhad Chowdhury	All closed.
21/04/2018	00:46	Richard Kalu	Visit to premises with Farhad Chowdhury and NTE Police Officer John Ducker. Premises closed and non – operational ATOV.
27/04/2018	23:34	Richard Kalu	Visit to premises with John Uzodinma Okeke. Premises closed and compliant.
15/05/2018	23:15	Andrew Heron	NTE Visit with Clarissa. Arrived at prem - George Nulachukuru (Manager) at door, says that he is closing up and bringing in barriers. X17 patrons inside, many with full drinks on table, music playing. Says that he is closing and the shutters are going down. ADV: This will become a 'lock in', which he denied. ADV: Will come back every Friday and Saturday to check.
18/05/2018	23:30	Richard Kalu	Visit to premises with Clarissa O'Toole to carry out observations of premises. The premises was closed and non-operational ATOV.
19/05/2018	02:10	Richard Kalu	Visit to premises with Clarissa O'Toole to carry out observations of premises. The premises was closed and non-operational ATOV.
19/05/2018	21:52	Farhad Chowdhury	Open and seen people inside.

19/05/2018	23:11	Farhad Chowdhury	Open seen two customers enter shutters half down, at 23:12 seen four customers leave the premises. At 23:14 seen the inside of premises full of customers approx. 20 plus customers inside can see their heads through the windows.
20/05/2018	00:45	Farhad Chowdhury	Shutters down, appears to be closing.
26/05/2018	23:00	Andrew Heron	Shutters down, lights off, no activities.
02/06/2018	00:00	Richard Kalu	Visit to premises with Adam Burchett and John Ducker from Police NTE Team. Premises closed and compliant ATOV.
03/11/2018	00:05	Richard Kalu	Compliance check at the premises with Clarissa O'Toole. Premises compliant and no issues noted. No audible amplified music could be heard from outside the premises.
04/11/2018	01:11	Farhad Chowdhury	Closed no activity.
17/11/2018	01:18	Richard Kalu	Visit to premises with Farhad to complete a compliance check. Premises closed and non – operational ATOV.
24/11/2018	01:30	Richard Kalu	Visit to premises with Ken Dale to complete a full licensing inspection. Premises closed ATOV.
16/02/2019	01:00	Richard Kalu	Visit to premises with Clarissa O'Toole (ASB Officer). Premises operational some slight amplified music could be heard from the premises. X 15 patrons inside dining. No patrons located at the front of the premises or to the rear of the premises.
17/02/2019	00:05	Farhad Chowdhury	Open very busy full of customers.
23/02/2019	02:19	Richard Kalu	Visit to premises with Ken Andrews (Principal EPT Officer). Premises closed and compliant ATOV.
14/02/2020	23:20	Farhad Chowdhury	Spoke to George about noise complaints from local resident about the bass, I went to the rear of the premises could hear bass. Asked George to turn it down, he said he will and he had a valentines party tonight very busy premises. Said someone left rear door open last weekend and will ensure it does not happen again.
08/03/2020	00:10	Charlie Jerrom	Visit to the premises with Ketchi, a full licensing inspection was completed. Condition 288 was found to be in breach as the licence holder could not show me 31 days footage from the CCTV. I explained a warning letter will be sent in regards to the breach witnessed. Action: Append to APP.
01/05/2020	19:42	Richard Kalu	Premises closed ATOV.
07/05/2020	14:05	Charlie Jerrom	Premises closed.